

Credentials Offered on Visto:

Certified Apartment Manager (CAM)	\$825*
Certified Apartment Portfolio Supervisor (CAPS)	\$1,299*
Certified Apartment Supplier (CAS)	\$599*
Independent Rental Owner Professional (IROP)	\$349*
National Apartment Leasing Professional (NALP)	\$319*

*online member pricing

Micro-Credentials Offered on Visto:

CAMT + E	\$199 for CAMT credential holders
CAM Student Housing (coming soon)	\$299 for CAM credential holders in good standing

Continuing Education Courses Offered on Visto:

Advanced Closing Techniques (1.5 CECs)	Interviewing Skills (1 CEC)
Advanced Telephone Techniques (2 CECs)	Maintenance and the Resident Experience (2 CECs)
Air Conditioning Maintenance & Repair Suite (2 CECs)	Maintenance for Office Staff (1 CEC)
Appliance Maintenance & Repair Suite (1 CECs)	The Make Ready (1 CEC)
Battling Bed Bugs (1 CEC)	NAA Apartmentalize REWIND (6 CECs)
Building a Team Culture (1 CEC)	NAA CampusConnex REWIND (3 CECs)
Business Ethics (1 CEC)	NAA Click, Lease, and Learn (1 CEC)
Business Etiquette (1 CEC)	NAA Education Conference REWIND (6 CECs)
Creative Marketing Promotions (1 CEC)	NAA Student Housing Conference REWIND (3 CECs)
Crisis Management (1 CEC)	NAAEI and Orkin Integrated Pest Management (1 CEC)
Curb Appeal (1 CEC)	NAAEI's Ensuring Accessible Housing (1 CEC)
Curb Appeal and General Exterior (1 CEC)	Performance Management (1 CEC)
Dealing With Difficult People (1 CEC)	Plumbing Maintenance and Repair Suite (1.5 CECs)
Defeating the Mold Monster (1 CEC)	Preventive Maintenance (1 CEC)
Electrical Maintenance and Repair Suite (1 CEC)	Principles of Energy Efficiency for Maintenance (3 CECs)
Employee Coaching (1 CEC)	Principles of Student Housing (6 CECs) (coming soon)
Fair Housing and Beyond (3 CECs)	Traffic Generation (0.5 CEC)
Heating Maintenance and Repair Suite (1 CEC)	
Hoarding (1 CEC)	

Individual credential course modules can also be taken as stand-alone courses for continuing education credit.

Property Management Fundamentals offered on Visto:

- Advanced Leasing
- Asbestos Awareness (English/Spanish)
- Assistance Animals in Multifamily Housing
- Basic Electrical
- Basic HVAC
- Basic Plumbing
- Being a Team Player
- Business Writing: Grammar Works
- Conflict Resolution
- Conflict Resolution: Supervisor Version
- Crisis Management 1: Emergency Prevention
- Crisis Management 2: Emergency Preparation
- Crisis Management 3: Response
- Crisis Management 4: Crime Awareness and Prevention
- Customer Relationship Management
- Customer Service: Quick Start
- Customer Service 1: Be Proactive
- Customer Service 2: Be Professional
- Customer Service 3: Be Prompt
- Customer Service 4: Be Professional
- Curb Appeal: Quick Start
- Drug-Free Workplace
- Drug-Free Workplace (Supervisor Version)
- Emotional Intelligence 1: Understanding Emotions
- Emotional Intelligence 2: Managing Emotions
- Emotional Intelligence 3: Embracing Emotions
- Employee Engagement
- Employee Motivation
- Essential Skills for the New Supervisor
- Fair Housing (DPOR and TDHCA approved)
- Fair Housing for Maintenance
- Fair Housing II
- Follow-up Techniques
- Fundamentals of Golf Cart Safety
- Generational Differences 1: Multigenerational Workplace
- Generational Differences 2: Building a Bridge
- Internet Marketing: Quick Start
- Introduction to Social Media
- Ladder Safety 1: Best Practices
- Ladder Safety 2: Choosing a Ladder
- Lead Poisoning Awareness
- Leadership Skills 1: Knowing Your Role
- Leadership Skills 2: Talking the Talk
- Leadership Skills 3: Walking the Walk
- Leadership: Profiles in Multifamily Housing
- Leasing 101
- Leasing Series 1: Planning and Preparation
- Leasing Series 2: Inquiry to Appointment
- Leasing Series 3: Touring the Community
- Leasing Series 4: Closing and Follow-Up
- Make Ready Process: Quick Start
- Marketing for Affordable Communities
- Marketing Principles for Multifamily Housing
- Office Politics 1: Managing Office Politics
- Office Politics 2: Politics and Professional Development
- Onsite Sales: Quick Start
- Property Management Financials
- Reputation Management
- Resident Retention
- Resident Retention: Quick Start
- Risk Management 1: Risk Assessment
- Risk Management 2: Protecting People
- Risk Management 3: Protecting Property
- Risk Management 4: OSHA Compliance
- Sexual Harassment (English/Spanish)
- Sexual Harassment for Supervisors
- Stress Management
- Telephone Techniques: Quick Start
- Time Management
- Workplace Diversity
- Workplace Diversity (Supervisor Version)
- Workplace Harassment (English/Spanish)
- Workplace Harassment (Supervisor Version)